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Attn. .

Ref. ./TravelBird
Subject Cease of activities TravelBird
Phone
Fax
E-Mail
Date 31 October 2018

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Dear partner,

The sudden cease of activities of TravelBird has caused a lot of uncertainty among clients and suppliers.

To avoid unnecessary inconvenience for TravelBird clients currently staying in your accommodation and/or enjoying your services, please be aware that the Dutch Guarantee Fund (SGR) - and TUI Netherlands on their behalf - guarantees payments for services rendered to TravelBird clients that are currently enjoying these services.

We therefore urge you to continue accommodating the TravelBird clients and supplying the contracted services. The Dutch Guarantee Fund (SGR) (www.sgr.nl) in cooperation with TUI Netherlands guarantees that you will receive payment for the services you provide to these clients.

If you would choose to stop supplying accommodation and/or services to these clients, your claim will be one of many claims of suppliers in the bankruptcy of Travelbird. The chances of receiving payment will, in that case, be relatively low.

Please be aware that this guarantee does not cover any outstanding payments for clients that are no longer staying in your accommodation. Claims for these outstanding payments should be submitted to the liquidator (bewindvoerder/curator) of TravelBird.

Because there are of course many TravelBird clients who need immediate support, the actual payments of claims under this guarantee, cannot be executed immediately and will follow after you have sent an invoice for the services you have rendered.



- For additional questions, please contact TUI Netherlands via Travelbird@tui.nl or by phone +31-88-0885840

We are counting on your cooperation, in the best interest of the travel industry in general and of the TravelBird clients in particular.

Best regards,

A handwritten signature in blue ink, appearing to read "Arjan", enclosed within a large, loopy blue oval.

Arjan Kers
General Manager TUI Netherlands
(SGR)

A handwritten signature in blue ink, appearing to read "Erik Jan", enclosed within a large, loopy blue oval.

Erik Jan Reuver
General Manager Dutch Guarantee Fund